# JASPER LIMITED NATIONWIDE TRANSFERABLE WARRANTY & AVAILABLE PREMIUM SERVICE PLAN

## FOR YOUR JASPER REMANUFACTURED PRODUCT

This pamphlet contains important warranty information.

JASPER GO! ENGINES & TRANSMISSIONS
*100% Associate Owned*

**www.jasperengines.com**

## Important Product/ Warranty Information.

### Please record for future reference.

***This information is for your refererence. You are not required to send it to JASPER for your product to be registered under the JASPER Limited Nationwide Transferable Warranty.***

Stock # _____ Production # _____

Purchase Date _____

Mileage at which installed _____

Purchased from _____

Supplier's Phone Number _____

The information that follows will outline the steps to take if you should experience a problem with your JASPER component. Our warranty coverage is provided on the inside pages of this guide.

1. Contact the installation facility from which you purchased your component or dial **800-827-7455**.
2. Provide the information that you recorded above along with a description of the problem.
3. The component supplier will contact his JASPER distributor or the JASPER offices and the information will be relayed to an engineer at the JASPER Factory.
4. If you should experience a problem away from your home, call **800-827-7455**. Be sure to provide the above component information and a description of the problem. This service is available 24 hours a day, 7 days a week.
5. Our goal is to treat your situation in a prompt, efficient and courteous manner.
6. For any claim to be considered, prior authorization must be given and alleged defective parts must be returned to JASPER for inspection.

## Thank you for your purchase of a JASPER Remanufactured Product.

JASPER gas and diesel engines, transmissions, transfer cases, differentials, marine products, and performance products, are produced under strict quality control procedures. In addition, JASPER adheres to the measured standards and tolerances of the manufacturer who originally produced the component. The reputation of our company is assured through our active membership in such organizations as the Production Engine Remanufacturers Association, the Automatic Transmission Rebuilders Association, Automotive Service Excellence, and the Association of Diesel Specialists.

Your JASPER product should provide the life and performance similar to a new component because it has been **remanufactured,** not rebuilt. All parts have been carefully inspected, machined, re-qualified or replaced.

**The JASPER Premium Service Plan** is an additional way we provide you, our customer, with an option of having Premium Warranty Coverage, adding even greater value to your purchase of a JASPER Remanufactured Product, and give you even greater peace of mind as you continue to enjoy your vehicle.

We have created a Premium Service Plan to supply you with coverage that includes Premium Labor Rates and Fluids along with optional Towing and Vehicle Rental. This plan is available for fleets and individual consumers (see plan exclusions).

Our highly trained, in-house, ASE Certified Customer Service Representatives will help you apply this plan to your needs. Should you require warranty coverage, contact our Customer Service Department before beginning work. Authorization must be given by JASPER before any repair work is performed.

Simply call **800-827-7455**. Please have your original Production Number and your Premium Service Plan Number ready when you call. (Your Premium Service Plan number is assigned and provided to you upon receipt of the completed and signed form along with your check or Money Order for the plan you choose.)

# JASPER Limited Nationwide Transferable Warranty

JASPER warrants components against defects in our workmanship and material in accordance with the schedules and limitations outlined below. Repairs or replacement will be made at the JASPER factory within a reasonable time after notice and upon receipt of the goods deemed to be defective per the schedules and limitations of our written warranty. **A warranty case number must be assigned and repair instructions provided prior to repair or replacement of goods.**

**GASOLINE ENGINES:**

| | | |
|---|---|---|
| Short Blocks | 6 Months or 8,000 Miles | Parts + Labor^ |
| Completes and Special Completes for Cars and Trucks | 3 Years or 100,000 Miles | Parts + Labor~† |
| Industrial/Non-Automotive◆ | 6 Months | Parts |

**PERFORMANCE ENGINES:**

| | | |
|---|---|---|
| Class I, Cars and Trucks (Short Blocks) | 6 Months or 8,000 Miles | Parts + Labor^ |
| Class I, Cars and Trucks (Completes) | 3 Years or 100,000 Miles | Parts + Labor~† |
| Class II, Cars and Trucks (Short Blocks - Except Racing and Abuse) | 6 Months or 8,000 Miles | Parts |
| Class II, Cars and Trucks (Completes - Except Racing and Abuse) | 6 Months or 8,000 Miles<br>1 Year or 16,000 Miles | Parts + Labor~<br>Parts |
| Class III | Including Racing Appls. | No Warranty |

Time or Mileage, whichever occurs first.
^Maximum labor on Short Blocks not to exceed purchase price of unit.
~Motor Homes: Maximum of 25 hours for Completes; Maximum of 20 hours for Special Completes.
†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.
◆Please refer to our Special Airline Industry Warranty at www.jasperengines.com

**TRANSMISSIONS/TRANSFER CASES:**

| | | |
|---|---|---|
| Cars and Trucks | 3 Years or 100,000 Miles | Parts + Labor† |
| Allison Transmissions | 1 Year<br>2 Years | Parts + Labor<br>Parts |
| Allison Transmissions (for Chevy/GMC 1 Ton and below) | 3 Years or 100,000 Miles | Parts + Labor† |
| Industrial/Non-Automotive◆ | 6 Months | Parts |
| Aisin AW55-50SN Valve Body | 1 Year<br>3 Years | Parts + Labor<br>Parts |
| Maximum labor reimbursement not to exceed $175 | | |
| Torque Converters | 3 Years or 100,000 Miles | Parts |

**PERFORMANCE TRANSMISSIONS:**

| | | |
|---|---|---|
| Class I, Cars and Trucks | 3 Years or 100,000 Miles | Parts + Labor† |
| Class II, Cars and Trucks | 6 Months or 8,000 Miles | Parts |

Time or Mileage, whichever occurs first.
†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.
ZF transmissions over 1 ton, 2 years/unlimited mileage.
◆Please refer to our Special Airline Industry Warranty at www.jasperengines.com

**DIFFERENTIALS:**

| | | |
|---|---|---|
| Cars and Trucks | 3 Years or 100,000 Miles | Parts + Labor† |
| Industrial/Non-Automotive◆ | 6 Months | Parts |
| Actuators | 3 Years or 100,000 Miles | Parts + Labor† |

Time or Mileage, whichever occurs first.
†Ambulance, automotive off-highway use, package delivery, police, snow removal, taxi, tow truck, transit bus or any vehicle over 1 ton, 18 Months or 100,000 Miles, whichever occurs first.
◆Please refer to our Special Airline Industry Warranty at www.jasperengines.com
**Lubricant must be used in applications for which it is provided for warranty to apply.**

**DIESEL ENGINES:**

| | | |
|---|---|---|
| Short Blocks** | | |
| School Bus | 6 Months, Unlimited Mileage | Parts |
| Class 5-6-7 Truck (33,000 lbs. or less) | 6 Months, Unlimited Mileage | Parts |
| Class 8 Truck (33,001 lbs. or more) | 6 Months, Unlimited Mileage | Parts |
| Industrial/Non-Automotive◆ | 6 Months, Unlimited Hours | Parts |
| Transit/Bus | 6 Months, Unlimited Mileage | Parts |
| Completes** | | |
| School Bus | 1 Year, Unlimited Mileage | Parts + Labor |
| Class 5-6-7 Truck (33,000 lbs. or less) | 1 Year, Unlimited Mileage | Parts + Labor ● |
| Class 8 Truck (33,001 lbs. or more) | 6 Months, Unlimited Mileage | Parts + Labor*** |
| Industrial/Non-Automotive▲◆ | 6 Months, Unlimited Hours | Parts + Labor |
| Transit/Bus | 6 Months, Unlimited Mileage | Parts + Labor*** |
| Running Completes***+ | | |
| School Bus | 2 Years, Unlimited Mileage | Parts + Labor |
| Class 5-6-7 Truck+ (33,000 lbs. or less) | 2 Years, Unlimited Mileage | Parts + Labor ● |
| Class 8 Truck (33,001 lbs. or more) | 1 Year, Unlimited Mileage | Parts + Labor*** |
| Industrial/Non-Automotive▲◆ | 1 Year, Unlimited Hours | Parts + Labor |
| Transit/Bus | 1 Year, Unlimited Mileage | Parts + Labor*** |
| Fuel Pumps | 1 Year | Parts + Labor ✣ |
| Turbochargers | 1 Year | Parts + Labor ✣ |
| Injectors | 1 Year | Parts + Labor ✣ |
| 6.0 L Heads | 1 Year | Parts |

**NOTE: Fuel injectors, fuel pumps, water pumps, hydraulic high pressure pumps, sensors, sending units, turbochargers, glow plugs, belts, hoses and other accessories included with the engine have a one year warranty, after which time they are considered maintenance items and are not covered by parts or labor.**
**Parts included in installation kits are covered for the time stated by the manufacturer.**
**Does not include problems related to fuel components and accessories not installed by JASPER.
***Does not include removal and installation.
**+Detroit 8.2 & 8.2T engines and the Isuzu 4BD2T engine, 1 Year Parts & Labor.**
▲Two Year Warranty on Cummins 4 & 6 cylinder B Series (3.9 & 5.9) and C Series (8.3) Running Complete engines and One Year Warranty for Complete engines for non-automotive applications. Maximum 18 hours R & R.
●Motor Homes: Maximum of 30 hours for Completes; Maximum of 25 hours for Running Completes.
✣Maximum labor for fuel pumps - $125. Maximum labor for turbochargers - $100. Maximum labor for electronic fuel injectors - $75 per bank.
◆Please refer to our Special Airline Industry Warranty at www.jasperengines.com
NOTE: Maximum 18 hours R & R for all Complete and Running Complete Industrial/Non-Automotive Diesel Engines

**MARINE STOCK NUMBERS:**

| | | |
|---|---|---|
| Short Block Engines | 90 Days, Unlimited Hours<br>6 Months, Unlimited Hours | Parts + Labor*<br>Parts |
| Complete Engines | 2 Years, Unlimited Hours | Parts + Labor* |
| Class II Performance Marine | 6 Months, Unlimited Hours<br>1 Year, Unlimited Hours | Parts + Labor*<br>Parts |
| Stern Drives | 2 Years, Unlimited Hours | Parts + Labor* |
| Outboard Lower Units | 2 Years, Unlimited Hours | Parts + Labor |
| Outboard Powerheads | 1 Year, Unlimited Hours | Parts + Labor* |
| Velvet Drives | 1 Year, Unlimited Hours | Parts + Labor* |
| Yamaha Four Stroke Heads | 90 Days, Unlimited Hours | Parts |

*Marine Labor - Maximum labor on Short Blocks not to exceed purchase price of unit; Maximum hours for Completes - 16.5; Maximum hours for Outboard Powerheads - 10. Maximum hours for Velvet Drives - 10.
Because of design limitations, Mercruiser Alpha stern drives installed on applications with more than 300 hp are not warranted. Mercruiser Bravo stern drives are warranted up to 500 hp.

All labor expense for field repairs, removal and reinstallation shall be determined from hours listed in the current ALL DATA/MOTORS time guide or pre-approved time at the factory approved rate.

**Buyer specifically acknowledges that the components purchased will require additional accessories/components and must be properly installed or the warranty may be void. The limited warranty will be void and not apply to defects or failures caused by (1) overrevving (2) accident, abuse or an operation for which it was not designed, or alteration, either drivetrain or suspension, from the original manufacturer's specifications (3) damaged or inefficient parts, components or accessories not included in the sale (4) dirty or improper installation (5) overheating and/or freeze cracks to blocks, heads or drive cases (6) burned or melted pistons (7) lack of lubricants or fluids (8) extensive corrosion damage to stern drive (9) detonation or preignition (10) burned thrust bearings caused by rear pressure (11) rust, corrosion or damage caused by electrolysis.**

**Buyer specifically acknowledges that proper maintenance procedures which include, but are not limited to, changing or calibrating, as applicable, the filter, lubricant, harmonic balancer, fan hub, water pump, fuel injectors, fuel pumps, hoses, belts, etc., must be performed as recommended by the original manufacturer or the warranty will be void. Camshaft timing belts must be replaced in accordance with O.E.M. recommendations. JASPER will not assume any responsibility for the cost of this routine maintenance. Failure to change this belt may lead to internal engine damage that will not be covered by the JASPER Seller Limited Warranty. BELTS, HOSES AND OTHER ACCESSORY PARTS SUPPLIED BY JASPER AS PART OF THE ASSEMBLED PRODUCT, ARE COVERED FOR THE FIRST YEAR OF THE WARRANTY ONLY.** Proper installation procedures must be followed to avoid accident or injury.

JASPER's limited warranty will end after the expiration of time or mileage from the date of the original invoice. Any repairs or replacement will not extend the warranty. The buyer shall be responsible for all defects, thereafter, regardless of cause.

JASPER's limited warranty is in lieu of all other warranties expressed or implied and **JASPER MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

**The buyer must notify JASPER of any warranty claim prior to repair for assignment of an authorization number. The work will be performed either at JASPER's factory or by another selected vendor. It is the sole responsibility of the buyer to pay for such work and, in writing, submit a claim with the alleged defective parts shipped prepaid to JASPER for its review and sole determination.**

Buyer agrees that JASPER will not be responsible for (1) incidental or consequential damages (2) lost profits, sales or income (3) injury to person or property (4) oil, antifreeze, fluids or other substances (5) towing charges (6) lift, dock or storage fees (7) telephone calls (8) freight (9) substitute transportation, lodging, etc. (10) unauthorized repairs (11) labor on a gasket kit, oil pump and lifters purchased with a short block engine or gasket kit supplied with a complete engine.

**Buyer and seller agree the seller's price is based upon this limited warranty. Buyer and seller also agree the buyer's sole and exclusive remedy against seller on account of breach of contract, warranty or performance shall be for the repair or replacement at JASPER's factory in Jasper, Indiana, of defects in JASPER's factory workmanship or material within the periods of this warranty. The buyer will be responsible for shipment and subject to the limitations and conditions of this warranty.**

No benefits or remedies are available under this limited warranty while the invoice for the unit or related services remains outstanding.

Warranty credits not used within 1 year against future purchases will be considered void.

**AD-E06-86-57234 3-3-15**

## *How the Premium Service Plan adds VALUE for you...*

- Premium Labor Rates – Labor will be reimbursed upon the ALL DATA/Motors book time guide at a Premium Labor Rate – your choice of up to $95.00 or $125.00 per hour! For Marine Engines, it will also raise the Maximum Labor time up to 30 hours.
- Towing – JASPER will reimburse a maximum of $100.00 for towing.
- Rental – JASPER will reimburse up to 10 days of rental at a maximum of $35.00 per day for vehicles – just supply us with the rental agreement.
- Fluids – JASPER will reimburse fluid costs up to $30.00 for gas engines; up to $65.00 for transmissions; up to $30.00 for differentials (if fluid is not provided by JASPER); and up to $65.00 for diesel engines.

Simply make your plan selection, complete the form and mail it to the address below with your signed check or Money Order.

If you have questions or need further information, please call us via...

**phone** – 800-827-7455
**fax** – 812-634-1820
**or e-mail** – warranty@jasperengines.com

Specifications subject to change without notice.

JASPER GO! ENGINES & TRANSMISSIONS
*100% Associate Owned*

**P.O. Box 650 • Jasper, IN 47547-0650**
www.jasperengines.com

## Jasper Premium Service Plan Details

The JASPER Premium Service Plan follows the same guidelines and time/mileage periods as the standard warranty of the product you purchased. This Premium Service Plan does not extend to any parts not covered under our standard warranty.

- JASPER's recommended installation procedures must be adhered to. Change engine oil and filter at 500 miles (or 10 hours for marine engines) and then at a suggested interval of every 3,000 - 4,000 miles or 3 - 4 months (40 hours or once a season for marine engines) whichever occurs first. Change transmission and differential fluid after 5,000 miles of highway service or 100 hours of severe use. JASPER requires lubricants meeting original equipment specifications. Use appropriate additive for limited-slip differentials.
- **EXCLUSIONS:**
  - Does not include vehicles used for ambulance, off-highway use, package delivery, police, racing, rented or leased, snow removal, dump truck, landscaping, taxi, tow truck, transit, motor home, industrial applications, or vehicles that have been altered in suspension or from the original manufacturer's specifications. This program excludes short block format gas and diesel engines and complete format diesel engines, as well as, gas engines, diesel engines, transmissions, transfer cases and differentials in applications larger than 1-ton.
  - Does not cover repairs caused by failure of non-included parts, altered units or add-on parts. This agreement also does not cover overheating, detonation, lack of proper maintenance, wear and tear, improper installation, improper fluid levels or contamination of fluids. This agreement also does not include fire, collision, theft or other damages or casualties not associated with the remanufactured JASPER product.
  - Does not provide for regular maintenance or if the vehicle's odometer has been tampered with, or for loss of use, inconvenience or other consequential loss or for any repair work not authorized by JASPER.
- This service agreement gives you specific legal rights. You may also have other rights that vary from state to state.
- If JASPER elects to replace your unit with another remanufactured unit, the replacement is considered to be a repair of the original unit and does not extend the warranty above or beyond the original date or mileage of installation.
- **TRANSFERRING:**
  - The service agreement is between JASPER and the customer listed on the completed form. It is transferable and should be done within 30 days of new ownership, with payment of a $30.00 filing fee to JASPER. The agreement is still based upon the original purchase date and mileage. It may only be altered or applied by the owner listed in the agreement at that time.

For any other questions on provisions and requirements of the JASPER Premium Service Plan, contact one of our highly trained ASE certified Customer Service Representatives at **800-827-7455**.

### Required Initial Lubricant/Fluid Changes

To assure the long life and continued performance of your remanufactured component, we recommend that you follow the initial lubricant and fluid changes outlined below. Please follow the guidelines of the equipment manufacturer for lubricant and filter changes thereafter.

**Gasoline Engines:**
Change engine oil and filter at 500 miles (or 10 hours for a marine engine) and then at a suggested interval of every 3,000-4,000 miles or 3-4 months (40 hours or once a season for a marine engine), whichever occurs first.

**Transmissions:**
Change transmission fluid and filter after 5,000 miles of highway service or 100 hours of severe service.

**Diesel Engines:**
Oil and filter should be changed after the first 8-10 hours of highway or commercial service.

**Differentials:**
Change differential fluid after 5,000 miles of highway service or 100 hours of severe service. Requires lubricant meeting GI-5, 6 or 6 MIL. SPEC. 2105D or 2105E specifications. Use appropriate additive if limited slip version. You may be required to furnish proof of these services when making a claim.

**Stern Drives:**
Change drive lubricant after first 10 hour break-in period.

**Outboard Powerheads:**
Change oil & filter at 10 hours and then at a suggested interval of 100 hours or six months of service, whichever occurs first.

JASPER GO! ENGINES & TRANSMISSIONS
*100% Associate Owned*

Factory & General Office
815 Wernsing Rd. • P.O. Box 650
Jasper, IN 47547-0650
Phone: 812-482-1041
Toll Free: 800-827-7455
www.jasperengines.com

***Please complete this form and return to JASPER, if you wish to purchase the...***

# JASPER Premium Service Plan

*Vehicle Owner's* Name:

Last First Middle

Street Address

City State ZIP

Phone e-mail

Vehicle Year Make Model

VIN #

Odometer reading at time of JASPER product installation

JASPER Stock # JASPER Production #

Installing Company

Date of Installation

Vehicle Owner's Signature

Date Signed

I am including my check or Money Order in the amount of _____. (Please refer to the adjacent page for the cost of the plan you are choosing.)

Please return this completed form to Jasper Engines and Transmissions within **45 days of installation**.
Be sure to sign and date this form, make your plan selection and include your check or Money Order made out to Jasper Engines and Transmissions. **Thank you for choosing a JASPER Remanufactured Product.**

## Please choose one of the following plans...

Your plan coverage is based on the same guidelines and time/mileage periods as the standard warranty for the product you purchased.

**Gas Engines - Stock and Class I Performance (Below One Ton)**

☐ **$160.00** to cover Premium Labor up to *$95.00* per hour and Fluids.*

☐ **$255.00** to cover Premium Labor up to *$125.00* per hour and Fluids.*

☐ Optional **$40.00** to cover Towing and Rental.**

**Transmissions - Stock and Class I Performance; Differentials; and Transfer Cases (Below One Ton)**

☐ **$115.00** to cover Premium Labor up to *$95.00* per hour and Fluids.*

☐ **$145.00** to cover Premium Labor up to *$125.00* per hour and Fluids.*

☐ Optional **$40.00** to cover Towing and Rental.**

**Marine Inboard and I/O Gas Engines**

☐ **$595.00** to cover Premium Labor up to *$95.00* per hour and **Book Time up to 30 hours max** and Fluids.*

☐ **$775.00** to cover Premium Labor up to *$125.00* per hour and **Book Time up to 30 hours max** and Fluids.*

**Running Complete Diesel Engines up to and including One Ton and One Ton Drivetrain Applications**
**(Gas Engines, Transmissions, Transfer Cases and Differentials)**

☐ **$220.00** to cover Premium Labor up to *$95.00* per hour and Fluids.*

☐ **$295.00** to cover Premium Labor up to *$125.00* per hour and Fluids.*

☐ Optional **$40.00** to cover Towing and Rental.**

* Fluids up to $30.00 for gas engines; up to $65.00 for transmissions; up to $30.00 for differentials (if fluid is not provided by JASPER); and up to $65.00 for diesel engines.

** Maximum of $35.00 per day for rental (maximum of 10 days) and $100.00 for towing.

***Gas Engine coverage is for "complete format" engines and Diesel Engine coverage is for "running complete" format engines.***

**Jasper Engines & Transmissions**
**815 Wernsing Road • P.O. Box 650**
**Jasper, IN 47547-0650**